

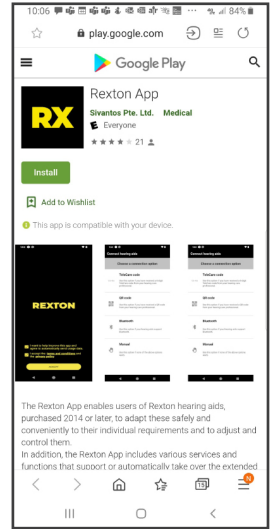
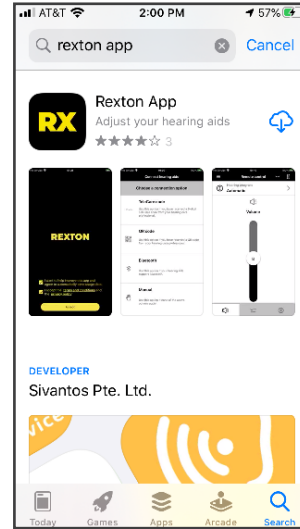
Rexton TeleCare User's Quick Guide



Download the Rexton App to your iPhone or Android smart phone before your fitting.

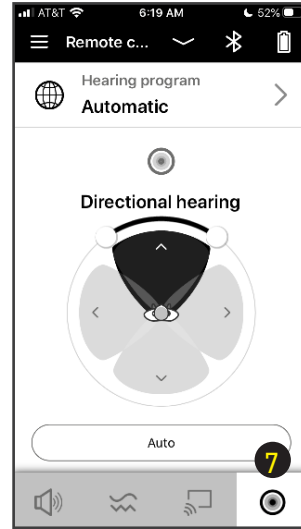
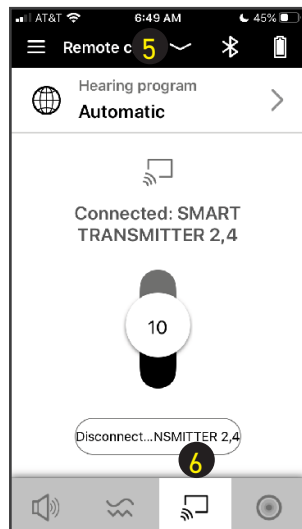
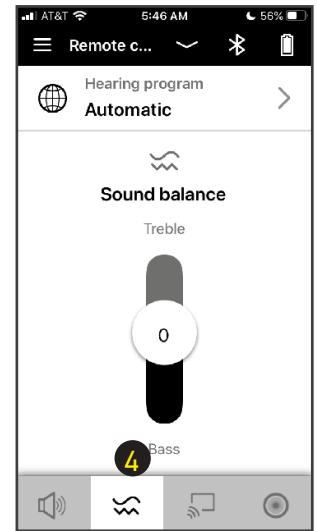
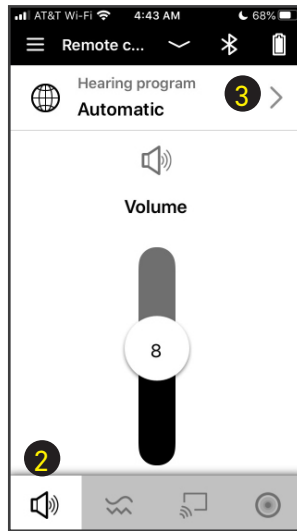
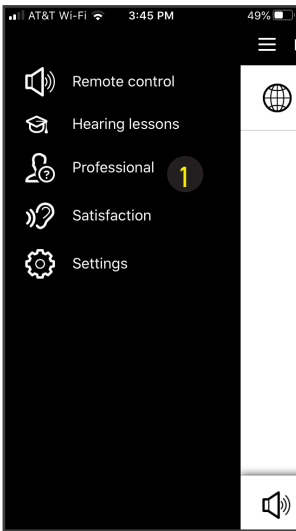
Download Instructions

1. Go to your app store
2. Type Rexton App in search bar
3. Tap "Get" (or cloud icon) or "Install"
4. Follow the instructions on screen



Rexton App Controls

1. Telecare access for remote adjustments
 2. Volume change
 3. Program change
 4. Sound Balance (Treble and Bass)
 5. Battery status
 6. TV Streaming *
 7. Directional hearing
- * Accessory required



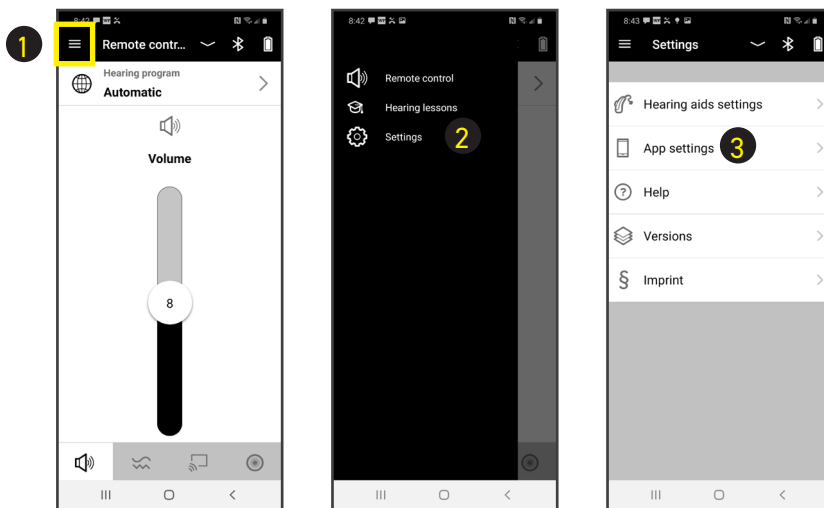
Rexton TeleCare User's Quick Guide

The Rexton app allows you to visit your Costco dispenser for hearing aid adjustments from anywhere after your initial fitting - without having to return to the hearing center.

Your Costco dispenser can walk you through the one-time activation at your fitting or you can activate later should you want a remote support session.

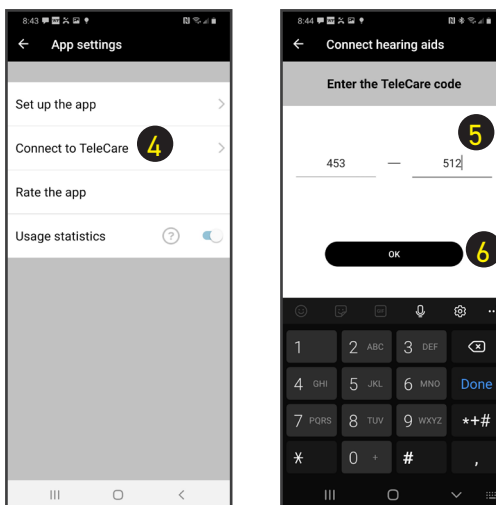
How to activate TeleCare

1. Tap Menu
2. Tap Settings
3. Tap App Settings
4. Tap Connect to TeleCare
Accept Terms and allow microphone and camera access
5. Enter Activation Code (provided by dispenser or text message)
6. Tap Ok
You are now ready for remote appointments



Preparing for a Virtual Appointment

- Fully charge your hearing aids and phone
- Be in an area that has a strong cell signal (3 or more bars)
- Have your Rexton app open at appointment time



Attending Your Appointment

1. Accept incoming call from your dispenser (Costco)
Discuss your concerns while adjustments are made
2. Tap Ok to allow adjustments to your hearing aids
Restart your hearing aids (via rocker switch or charger)
3. Your Costco dispenser will end the call when complete
Restart your hearing aids (via rocker switch or charger)

