

## Troubleshooting

### Problem & Possible Solutions

Sound is weak:

Increase the volume

Recharge the hearing aid

Clean or exchange the click dome or wax protector

Hearing aid emits whistling sounds:

Reinsert the receiver until it fits securely

Decrease the volume

Clean or exchange the click dome or wax protector

Sound is distorted:

Decrease the volume

Recharge the hearing aid

Clean or exchange the click dome or wax protector

Hearing instrument emits spontaneous signal tones:

Recharge the hearing aid

Hearing aid does not work:

Turn the hearing aid on

Recharge the hearing aid

Power-on-delay is active. Wait several seconds and check again

Clean or exchange the click dome or wax protector

# Adore™ Li Quick Start Guide



Consult your Hearing Care Professional if you have further problems.

This is not a substitution for reading your Owner's Manual. For more In depth instructions, please refer to your Owner's Manual.

## 1. Check the charging status of your hearing aid

LED	Charging status
	Single orange LED: Charging status 0 - 33 %
	Two orange LEDs: Charging status 34 % - 66 %
	Three orange LEDs: Charging status 67 % - 99 %
	Three green LEDs: Hearing instrument is fully charged.

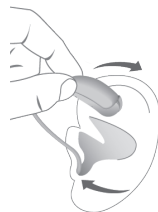
## 2. Turn Your Hearing Aids On

- Your hearing aids turn on automatically when removed from the charger
- They are programmed to have a start-up delay to allow you to insert without whistling
- You will hear a melody during the start-up

6 Second     12 Second     18 Second

## 3. Insert Your Hearing Aids

- Grasp receiver/dome between your thumb and forefinger
  - Insert dome into your ear canal
  - Gently work dome into proper position by slightly adjusting it until it is firmly seated in your ear
- Lift the hearing aid over the top of your ear
  - Adjust it to fit behind your ear
  - Press slightly for a secure and comfortable fit
  - Place retention strand into the bottom "bowl" of your ear (if applicable)



## 4. Using Your Hearing Aids

- Your hearing aids feature Wireless Sync, which automatically adjusts both hearing aids simultaneously to reflect changes in your hearing environment.
- The pushbutton control on your hearing aids may be programmed to give you personal control of your hearing aids.
- The functions for short and medium press will change both hearing aids simultaneously.

YOUR CONTROLS	PRESS		
	Short 1 second	Medium 2 seconds	Hold*
	L R	L R	L R
Volume Up	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	
Volume Down	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	
Program Up	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	
TV Stream	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	
Airplane Mode		<input type="checkbox"/> <input type="checkbox"/>	
Power On/Off			<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>

\*Press and hold until hearing aid turns on/off

Your hearing aids may be programmed to alert you when you are making changes to your hearing aids or when your battery needs replacing.

SIGNAL TONES	L R	
	L	R
Program Change	<input type="checkbox"/>	<input type="checkbox"/>
Volume Change	<input type="checkbox"/>	<input type="checkbox"/>
Volume Limit	<input type="checkbox"/>	<input type="checkbox"/>
Volume On Position	<input type="checkbox"/>	<input type="checkbox"/>
Low Battery	<input type="checkbox"/>	<input type="checkbox"/>
Bluetooth On/Off	<input type="checkbox"/>	<input type="checkbox"/>
Power On/Off	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>