

## Troubleshooting

Problem & Possible Solutions
<b>Sound is weak:</b>
Increase the volume
Replace the empty battery
Clean or exchange the ear piece
<b>Hearing aid emits whistling sounds:</b>
Reinsert the ear piece until it fits securely
Decrease the volume
Clean or exchange the ear piece
<b>Sound is distorted:</b>
Decrease the volume
Replace the empty battery
Clean or exchange the ear piece
<b>Hearing instrument emits spontaneous signal tones:</b>
Replace the empty battery
<b>Hearing aid does not work:</b>
Turn the hearing aid on
Gently close the battery compartment completely
Replace the empty battery
Make sure the battery is inserted correctly
Power-on-delay is active. Wait several seconds and check again

Consult your Hearing Care Professional if you have further problems.

## Adore™ MB PB Quick Start Guide

This is not a substitution for reading your Owner's Manual. For more In depth instructions, please refer to your Owner's Manual.

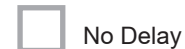
### 1. Insert Batteries In Your Hearing Aids

- Open the battery compartment
- Insert a new battery
- "+" side facing up (flat side)
- Make sure the battery "+" and compartment "+" match



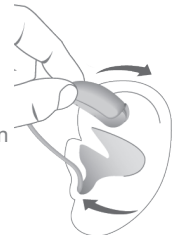
### 2. Turn Your Hearing Aids On

- Close the battery door
- Your hearing aids may turn on immediately or your Hearing Professional may have programmed a 6, 12, or 18 second start-up delay



### 3. Insert Your Hearing Aids

- A: Hold the tube close to the ear piece.
- Carefully push the ear piece into the ear canal.
  - Twist it slightly until it sits well.
  - Open and close your mouth to avoid accumulation of air in the ear canal.
  - Lift the hearing instrument and slide it over the top of your ear.



#### 4. Using Your Hearing Aids

Your hearing aids feature Wireless Sync, which automatically adjusts both hearing aid simultaneously to reflect changes in the hearing aid settings. Your controls may be programmed for the checked functions:



Rocker Switch Function	L	R
<b>Short Press:</b>		
Program up/down	<input type="checkbox"/>	<input type="checkbox"/>
Volume up/down	<input type="checkbox"/>	<input type="checkbox"/>
TV Stream	<input type="checkbox"/>	<input type="checkbox"/>
<b>Medium Press (1 to 3 seconds):</b>		
Program up/down	<input type="checkbox"/>	<input type="checkbox"/>
Volume up/down	<input type="checkbox"/>	<input type="checkbox"/>
TV Stream	<input type="checkbox"/>	<input type="checkbox"/>
<b>Long Press (3 to 5 seconds):</b>		
No Function	<input type="checkbox"/>	<input type="checkbox"/>
Power On/Off	<input type="checkbox"/>	<input type="checkbox"/>
Airplane Mode	<input type="checkbox"/>	<input type="checkbox"/>

#### 5. Hearing Aid Signal Tones

Your hearing aids may be programmed to alert you when you make changes to volume or programs with either your remote control or with the rocker switch on your hearing aids. The signal tones may sound like basic beeps or they may sound like a melody.

##### Basic Tones



##### Melody Tones



##### Program Change



A signal tone each time you change to a different listening program

##### Volume Change



A signal tone or click each time you increase/decrease one step

##### Low Battery



A signal tone to alert you your battery is low. Signal will repeat until battery is completely dead. Change battery as quickly as possible upon alert.

##### Volume Limit



A signal tone will alert you when you reach maximum/minimum level

##### Volume On Position



A signal tone when you pass your volume on position when increasing/decreasing volume

##### Power On/Off



A signal tone when your hearing aids are powered on or turned off

##### Bluetooth® On/Off



A signal tone when the bluetooth of your hearing aid is turned off due to low battery or when activating airplane mode. The on signal will be heard when deactivating airplane mode.