

Troubleshooting

Problem & possible solutions

Sound is weak:

Increase the volume

Recharge the hearing aid

Clean or exchange the click dome or wax protector

Hearing aid emits whistling sounds:

Reinsert the receiver until it fits securely

Decrease the volume

Clean or exchange the click dome or wax protector

Sound is distorted:

Decrease the volume

Recharge the hearing aid

Clean or exchange the click dome or wax protector

Hearing instrument emits spontaneous signal tones:

Recharge the hearing aid

Hearing aid does not work:

Turn the hearing aid on

Recharge the hearing aid

Power-on-delay is active. Wait several seconds and check again

Clean or exchange the click dome or wax protector

Consult your Hearing Care Professional if you have further problems

M-Core R-Li Quick Start Guide



This is not a substitution for reading your Owner's Manual.
For more in depth instructions, please refer to your Owner's Manual.

1. Check the charging status of your hearing aid

LED	Status description
	Orange LED: Charging status 0 to 33 %
	Single green LED: Charging status 34 to 66 %
	Two green LEDs: Charging status 67 to 99 %
	Three green LEDs: Hearing instrument is fully charged

2. Turn your hearing aids on

- Your hearing aids turn on automatically when removed from the charger
- They are programmed to have a start-up delay to allow you to insert without whistling
- You will hear a melody during the start-up

6 Second 12 Second 18 Second

3. Insert your hearing aids

- Grasp receiver/dome between your thumb and forefinger
 - Insert dome into your ear canal
 - Gently work dome into proper position by slightly adjusting it until it is firmly seated in your ear
- Lift the hearing aid over the top of your ear
 - Adjust it to fit behind your ear
 - Press slightly for a secure and comfortable fit
 - Place retention strand into the bottom “bowl” of your ear (if applicable)



4. Using your hearing aids

- Your hearing aids feature Wireless Sync, which automatically adjusts both hearing aids simultaneously to reflect changes in your hearing environment
- The rocker switch control on your hearing aids may be programmed to give you personal control of your hearing aids
- The functions for short and medium press will change both hearing aids simultaneously

Your controls	Press		
	Short (1 second)	Medium (2 seconds)	Hold*
	L R	L R	L R
Volume Up/Down	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	-
Program Up/Down	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	-
TV Stream	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	-
Power On/Off	-	-	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>

*Press and hold until hearing aid turns on/off

Your hearing aids may be programmed to alert you when you are making changes to your hearing aids or when your battery needs replacing

Signal tones	L	R
Program Change	<input type="checkbox"/>	<input type="checkbox"/>
Volume Change	<input type="checkbox"/>	<input type="checkbox"/>
Volume Limit	<input type="checkbox"/>	<input type="checkbox"/>
Volume On Position	<input type="checkbox"/>	<input type="checkbox"/>
Low Battery	<input type="checkbox"/>	<input type="checkbox"/>
Bluetooth On/Off	<input type="checkbox"/>	<input type="checkbox"/>
Power On/Off	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>